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**FOR IMMEDIATE RELEASE:**

**Small business owners across the U.S. are losing their marketing budgets to this fraudulent ad company**

*BBB warns businesses about The Takeout Times*

**PORTLAND, OR – July 11, 2024 -** Better Business Bureau Great West + Pacific is alerting U.S. business owners about [The Takeout Times](https://www.bbb.org/us/or/portland/profile/menu-service/the-takeout-times-llc-1296-1000109804), an advertising company that has been the subject of numerous complaints regarding unfulfilled ad placements and refund issues.

**Key points:**

1. Businesses report paying The Takeout Times for ad space in local takeout menus and the ads are either significantly delayed or, in many cases, never distributed at all.
2. The average financial impact reported by affected businesses is approximately $600, with the highest reported loss being $3,990.
3. In the past 12 months, BBB has received 28 complaints, 16 negative reviews, and 2 Scam Tracker reports about The Takeout Times.
4. The company has a 1.38/5 star customer review rating and is rated F by BBB.
5. The Takeout Times' business registration was dissolved as of December 21, 2023, according to the Oregon Secretary of State. However, it appears the business is still running and its website is still active.
6. According to Oregon Secretary of State, the owner of The Takeout Times LLC, Denena Reamy, has recently launched another company called [Steakout Takeout LLC](https://www.bbb.org/us/or/portland/profile/menu-service/steakout-takeout-llc-1296-1000169164) that advertises similar services.

"Small businesses across the U.S. are losing valuable marketing dollars on unfulfilled advertising promises,” says Dené Joubert, Investigations Manager at BBB Great West + Pacific. “We urge business owners to be cautious and thoroughly research any advertising opportunity before making a commitment."

BBB recommends business owners take the following precautions when investing in advertising:

- Research companies thoroughly on BBB.org before engaging their services.

- Be wary of deals that seem too good to be true.

- Look for marketing professionals that are BBB-Accredited.

- Always get contracts in writing and read the fine print carefully.

- For BBB-Accredited Businesses exclusively, BBB offers additional [Marketing Solutions](https://www.bbb.org/local/1296/marketing-solutions).

Business owners who have had issues with The Takeout Times are encouraged to file a complaint with BBB on the [Takeout Times Business Profile](https://www.bbb.org/us/or/portland/profile/menu-service/the-takeout-times-llc-1296-1000109804) at BBB.org. If you believe you have been scammed, repost your experience to the Federal Trade Commission (FTC) and to the [BBB Scam Tracker](https://www.bbb.org/scamtracker) at BBB.org/scamtracker.

For more information or to schedule an interview, please contact Better Business Bureau Great West + Pacific: (208) 342-4649 or [Info@thebbb.org](mailto:Info@thebbb.org)

**About Better Business Bureau:** Better Business Bureau, a private, non-profit organization, has empowered people to find businesses, brands, and charities they can trust for more than 110 years. In 2023, people turned to BBB more than 218 million times for BBB Business Profiles on 5.3 million businesses and 80,000 times for BBB charity reports on about 12,000 charities, for free at BBB.org.

The International Association of Better Business Bureaus is the umbrella organization for the local, independent BBBs in the United States, Canada, and Mexico. BBB Great West + Pacific serves more than 20 million consumers in Alaska, Central Colorado, Hawaii, Idaho, Montana, Oregon, Washington, and Western Wyoming. For more information, visit [BBB.org/gwp](https://www.bbb.org/local-bbb/bbb-great-west-pacific).

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